



**Your Trade
Facilitation Partner**

Trade Single Window

MicroClear[®] Single Window is a communication and coordination platform for Trade. MicroClear[®] Single Window links private and public sector players along regional and international supply chains.

- Platform to define rules and regulation by Regulatory Agencies
- Harmonized regulatory Declarations and Reporting
- Applications and Requests by trade to regulatory agencies
- Integrated Response to declarants and requester
- Information Requests and more services
- Single point access for all
- Communication and Coordination platform
- multiple service delivery channels

MicroClear[®] Single Window links private and public sector players (B-B, B-G, G-G) along regional and international supply chains. Trade requests and declarations are processed through MicroClear[®] Single Window platform by relevant cross-border regulatory agencies (B2G).

MicroClear[®] Single Window facilitates collaboration and integration with multiple Government Agencies and stakeholders from trade and logistics to speed up the clearance process and manage trade transactions, accounts, inventories and revenues. MicroClear[®] Single Window provides an environment for the Government to integrate and exchange information and data related to trade transactions among the stakeholders, both governmental as well as non-governmental organizations.





Communication and Coordination platform

Inter-agency (G2G) requests, referrals, validations or information sharing is managed by the MicroClear® Single Window platform. The agencies process the case, coordinate among themselves, and send an integrated response to trade. Likewise, an Agent can communicate with a logistics company through the MicroClear® Single Window platform (B2B).

Integrated Tariff and Policy

Cross-Border Regulatory Agencies (CBRAs) manage tariff, trade policy and regulatory requirements in their respective domains on MicroClear® Integrated Tariff and Policy module. CBRAs manage their functions of risk management, enforcement, monitoring and intelligence in the Single Window.

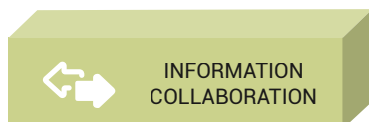


Licenses, Permits, Certificates and Other documents (LPCO)

Participating agencies manage their processes of Licenses, Permits, Certificates and Other documents (LPCO) and approvals onto a single system by integrating or interfacing with MicroClear®. MicroClear® offers information exchange among agencies' port operations, testing laboratories and Trade.



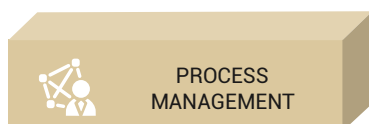
MicroClear® Single Window



- Allowing various stakeholders to interact through a single window
- Enabling collaboration, analysis, and sharing of information



- Gaining visibility into trade data with dashboards and various types of reports
- Sharing information with relevant stakeholders



- Delivering unified automated business process
- Creating and managing process-driven workflows



- Providing robust Risk management solution for compliance
- Incorporating Integrated Tariff structure based on international standards

MicroClear® Single Window supports UN-CEFACT recommendation # 33 on establishing a Single Window. MicroClear® Single Window supports the Single Automated System interfaced with other stakeholders either through EDI (interface within MicroClear), XML or by supporting upload/download of information. The exact solution is customized based on the business trade practices, and level of technology being used by stakeholder related to each implementation.

MicroClear® Single Window actively considers the use of existing recommendations, standards and tools that have been developed over the past number of years by intergovernmental agencies and international organizations such as UNECE, UNCTAD, WCO, IMO, ICAO and the ICC.

MicroClear® Single Window

MicroClear® delivers a complete end-to-end solution for trade facilitation and decision support. MicroClear® delivers cutting edge technology platform to deliver services for Citizens, Business and Government.

Stakeholders will be able to build any ancillary services on MicroClear® technology platform. This will ensure seamlessly integration and communication among all stakeholders in the supply chain. Other entities and stakeholders involved in the supply chain and goods clearance process will be able to execute their services independently while connected to the MicroClear® System.

MicroClear® Single Window will also deliver a knowledge-based portal that provides information on tariff, regulations, policies and legal import/export data.



Single Window Portal

Single Window Portal provides information on laws, policy and procedures to facilitate cross-border trade and promote informed compliance amongst trade community stakeholders.



Registration

The Registration module allows the authorized users to register new users (Customs / OGAs / Other stakeholders) in the system.



Integrated Tariff

Integrated Tariff functionality deals with creating and managing the Harmonized System (HS) code structure, Advance Rulings issuance, Managing Exemptions for duty rates and valuation of Customs value.



Licensing

The Licensing module validates and issues License to the Applicant.



Permit, Certificates and Others (PCOs)

The PCO module manages Import/Export/ Transit related permit and allows user to apply for permits from ministries online and receive approvals.



Payments

The Payments system is able to collect Customs duties, applicable taxes, administrative penalties, fines and interest. On submitting the declaration, the system calculates the duties, taxes and other fees based on the goods value and classification. The trader in turn has to make the payment by selecting a method of payment. The record of duties and taxes for each goods item is maintained in the system.

MicroClear® Single Window



Accounting

The Accounting system is able to track and manage the revenue collected from the payments on Customs duties, applicable taxes, and administrative penalties.

The record of duties and taxes for each goods item is maintained in the system. Customs Account Administrator is responsible for creating customer accounts, revenue accounts, collection account, and duty rates.



Performance Management

Performance Management module tracks the time for the entire trade transaction, the Clearance time at the border and time taken for physical inspection.



Business Intelligence (BI)

A sophisticated real-time web based analytics capabilities for all operational modules by providing the business insights at the decisions maker's desktops.



Utilities

Utilities provide information on Tariff (Taxes and Duty rates) and Non-Tariff (Exemptions schemes and policy regulations) measures against an HS Code.



Knowledge Management (KM) Portal

KM Portal provides quick access to WCO best practices, guidelines and standards, WTO Rules, regulation and best practices including Risk Management.



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